

Cancelation Policy

- Definitions:
 - Session – A session is defined as the instructional time a participant and the instructor spend together (i.e. 1 hour, 1.5 hours, 2 hours, etc...) in the classroom.
 - Class – A class is the total of all sessions that meet for a certain period of time (i.e. an hour-long class that meets every Tuesday for 4 weeks).
- Any participant who cancels enrollment in a class at least fourteen (14) calendar days prior to the start date of the class, will receive a full refund minus the CourseStorm administrative fee.
- A full refund, including the CourseStorm administrative fee, will be granted when COA cancels a class. No refunds will be issued when a session is canceled due to circumstances outside of COA's control such as an instructor canceling last minute because of a family emergency or due to an event outside of our control like a hurricane.
- No refunds or credits will be issued when a participant misses a session. If a participant misses an entire class (all sessions) due to an extenuating circumstance, the participant may request a refund. The Program Director will then review the request and upon review, will inform the Program Coordinator whether to issue a refund or not.